

EFFECTIVE COMMUNICATION SKILLS

Instructor: Patrick Edgar

To have more engaged employees and citizens, you need to use effective communication. Believe it or not, you are probably making communication mistakes now. This is much more than simply using the wrong words. This course teaches you methods to ensure that you communicate accurately, being sensitive to different perspectives. You will explore the obstacles to effective communication and learn some techniques to overcome them.

Helena, Montana

Thursday January 7, 2016

8:30 a.m. — 4:30 p.m.

Mitchell Building



Available for POST, CEU, and OPI Renewal

Investment: \$123

(discounts for multiple attendees from one organization)

